



Following completion of the Paid Duty, please take a minute to share your thoughts with us.  
This important feedback will be used to assist us in providing you and others with the highest quality of service.

Date of Event: \_\_\_\_\_ Number of Paid Duty Officers: \_\_\_\_\_

Name / Agency: \_\_\_\_\_

1. What type of service did you request?

Traffic  Security  Community Event

Other (specify)  \_\_\_\_\_

2. Was the Paid Duty administrative staff helpful and informative? Yes  No

If not, please explain: \_\_\_\_\_

\_\_\_\_\_

3. Was the officer(s) on time? Yes  No

If not, please explain: \_\_\_\_\_

\_\_\_\_\_

4. Did the officer(s) perform his/ her duties as expected? Yes  No

If not, please explain: \_\_\_\_\_

\_\_\_\_\_

5. How would you rate the overall service?

Excellent  Good  Average  Poor

Please explain: \_\_\_\_\_

\_\_\_\_\_

6. Were we able to meet your expectations? Yes  No

If not, please explain: \_\_\_\_\_

\_\_\_\_\_

7. How can we improve our service to better meet your needs? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Please email completed survey to:  
**PaidDutySurvey@hamiltonpolice.on.ca**

THANK YOU FOR YOUR FEEDBACK!